THE UNIVERSITY OF THE WEST INDIES

Semester l ☒   Semester II ☐   Supplemental/Summer School ☐

Examinations of December ☒ /April/May ☐ /July ☐ 2014

Originating Campus: **Cave Hill** ☐ **Mona** ☒ **St. Augustine** ☐

Mode: **On Campus** ☒ **By Distance** ☐

Course Code and Title: **LIBS6301 - BIBLIOGRAPHIC AND REFERENCE METHODS
& MATERIALS**

Date: **December 10, 2014**   Time: **9:00 – 12:00 noon**
Duration: **2 Hours**   Paper No:

Materials required:

Answer booklet: Normal ☐   **Special** ☐   **Not required** ☐

Calculator: Programmable ☐   **Non Programmable** ☐
(where applicable)

Multiple Choice answer sheets: numerical ☐ **alphabetical** ☐ **1-20** ☐ **1-100** ☐
Auxiliary/Other material(s) – Please specify:

Candidates are permitted to bring the following items to their desks:

Instructions to Candidates: This paper has 2 pages & 6 questions.

**Candidates are reminded that the examiners shall take into account the proper use of the
English Language in determining the mark for each response.**

YOU ARE REQUIRED TO ANSWER THREE (3) OF THE SIX QUESTIONS.

1. Explain the role of the library catalogue in information retrieval and discuss how technology has improved this tool for users searching for information.

2. Discuss the objectives of bibliographic standards, and explain **THREE (3)** ways these are accomplished within the library environment. Provide examples.

3. Why are serials important sources of information? Discuss **THREE (3)** types of bibliographic tools that facilitate access to serials.

4. Outline Grogan's model of the reference process. Explain each stage in the model and discuss its importance to the overall success of the entire process.

5. Both synchronous and asynchronous reference service are important in meeting users' needs. Describe each type of service, outlining the context within which each is most suitable. Discuss the advantages and disadvantages of each.

6. Your library has received a monetary donation to purchase or subscribe to an encyclopedia, whether print or online, and the finance committee is asking you to assist in its selection. Present arguments outlining the advantages and disadvantages of each format and make recommendations for the one to be selected providing justification for your choice.

END OF PAPER