



THE UNIVERSITY OF THE WEST INDIES

Semester I Semester II Supplemental/Summer School

Examinations of December /April/May /July 2013

Originating Campus: Cave Hill Mona St. Augustine

Mode: On Campus By Distance

Course Code and Title: **LIBS6901 – TRENDS AND ISSUES IN LIBRARY AND INFORMATION WORK**

Date:

Time:

Duration: **3 Hours**

Paper No:

Materials required:

Answer booklet: Normal Special Not required

Calculator: Programmable Non Programmable
(where applicable)

Multiple Choice answer sheets: numerical alphabetical 1-20 1-100

Auxiliary/Other material(s) – Please specify:

Candidates are permitted to bring the following items to their desks:

Instructions to Candidates: This paper has 3 pages & 6 questions.

Candidates are reminded that the examiners shall take into account the proper use of the English Language in determining the mark for each response.

ANSWER THREE (3) QUESTIONS.

EACH QUESTION CARRIES EQUAL MARKS.

ANSWER ONE (1) EACH FROM SECTIONS A, B AND C.

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DO NOT WRITE OR TYPE ON THE BACK OF THIS SHEET: USE ONE SIDE ONLY

INSTRUCTIONS: Each page must be signed by the First and Second Examiners, and where applicable the University and External Examiners. Completed forms should be handed to the Senior/Assistant Registrar (Examinations). Where applicable, the EXTERNAL EXAMINER is required to sign the question paper and return it with comments, if any, (on a separate sheet), to the Senior/Assistant Registrar (Examinations).

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First Examiner

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University Examiner (where applicable)

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Second Examiner

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External Examiner (where applicable)

Date: 20...../...../.....

Date: 20...../...../.....

SECTION (A) GENERAL

QUESTION 1

Developments in Information and Telecommunications Technologies (ICTs) have significantly affected the organization and delivery of library services in the modern information environment. Elaborate on the above in the context of **TWO (2)** of the following:

- a) the physical environment of libraries
- b) knowledge and skills requirements of library personnel
- c) the characteristics and needs of library clients
- d) collection development in libraries

QUESTION 2

Outline your understanding of the concept “Information Society” and elaborate on strategies used by Librarians to advance the realization of this concept in Caribbean countries.

SECTION (B) ISSUES

QUESTION 3

Digitization of information resources has influenced increased awareness of potential ethical issues in the organization, management and delivery of library services. Identify and elaborate on **FOUR (4)** such issues and suggest appropriate responses to these.

QUESTION 4

Consider whether the ‘digital divide’ concept is relevant to, or manifest in Caribbean Societies and justify your opinion by citing specific examples to support your view.

SECTION (C) TRENDS

QUESTION 5

Comment on the Library 2.0 concept and elaborate on the impact of its tools on the organization, delivery and promotion of library services.

QUESTION 6

Identify and elaborate on **ONE (1)** way in which the application of information and communications technologies (ICTs) in libraries has achieved the following:

- a) improved service delivery to clients
- AND**
- b) enhanced the performance of technical services operations.

END OF EXAMINATION

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