



**THE UNIVERSITY OF THE WEST INDIES**

Semester I  Semester II  Supplemental/Summer School

**Examinations of December  /April/May  /July  2014**

Originating Campus: Cave Hill  Mona  St. Augustine

Mode: On Campus  By Distance

Course Code and Title: **LIBS6901 – TRENDS AND ISSUES IN LIBRARY AND INFORMATION WORK**

Date: **December 15, 2014**

Time: **2:00 – 5:00 pm**

Duration: **3 Hours**

**Paper No:**

Materials required:

Answer booklet: Normal  Special  Not required

Calculator: Programmable  Non Programmable   
(where applicable)

Multiple Choice answer sheets: numerical  alphabetical  1-20  1-100

Auxiliary/Other material(s) – Please specify:

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Candidates are permitted to bring the following items to their desks:

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**Instructions to Candidates: This paper has 2 pages & 6 questions.**

Candidates are reminded that the examiners shall take into account the proper use of the English Language in determining the mark for each response.

**ANSWER 3 QUESTIONS.  
ANSWER QUESTION ONE (1) FROM SECTION A  
AND ONE EACH FROM SECTIONS B AND C.  
QUESTION ONE (1) CARRIES 20 MARKS; ALL OTHERS CARRY 15  
MARKS EACH.**

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DO NOT WRITE OR TYPE ON THE BACK OF THIS SHEET: USE ONE SIDE ONLY

INSTRUCTIONS: Each page must be signed by the First and Second Examiners, and where applicable the University and External Examiners. Completed forms should be handed to the Senior/Assistant Registrar (Examinations). Where applicable, the EXTERNAL EXAMINER is required to sign the question paper and return it with comments, if any, (on a separate sheet), to the Senior/Assistant Registrar (Examinations).

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First Examiner

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University Examiner (where applicable)

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Second Examiner

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External Examiner (where applicable)

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**SECTION A - GENERAL**

**Question 1**

Developments in the modern information environment have significantly affected the operation and delivery of library services. Elaborate on this statement in the context of **EACH** of the following-

- a) Technological infrastructure
- b) Physical environment of libraries
- c) Characteristics and expectations of clients
- d) Education and Training of Librarians

**SECTION B: ISSUES**

**Question 2**

"Although digitization has resulted in improved ease of creation, distribution and provision of access to information resources globally, inherent in its very nature is its potential to influence the restriction of access to information". Discuss this statement in the context of **TWO (2)** access issues covered in this course.

**Question 3**

Identify and elaborate on **THREE (3)** issues or challenges that may have to be addressed when contemplating the "In House" development of Digital collections in libraries, (e.g. Electronic Reserves or rare and valuable papers of an outstanding literary or political figure)

**SECTION C: TRENDS**

**Question 4**

Select an area of work relating to **Client Services** operations in libraries and show how this has been affected and /or enhanced by the application of Information Technology.

**OR**

**Question 5**

Select an area of work relating to **Technical Services** operations in libraries and show how this has been affected and /or enhanced by the application of Information Technology

**Question 6**

Demonstrate your understanding of the Library2.0 concept and elaborate on its effect on **TWO (2)** trends which have developed in **EACH** of the following areas (a) Client Services (b) Technical Services in a type of library of your choice.

**END OF PAPER**

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