

THE LIBRARY

MONA

Year ending July 31, 2010



Norma Amenu-Kpodo, BA *Sask*, BLS *Tor* – Campus Librarian

Overview

The year started on a sobering note as the Library, like other departments, sought to use the resources it had been assigned effectively. There were restrictions on expenditure in several areas and some plans had to be set aside temporarily but despite the financial constraints there was a modest growth in the collection from donations and purchases. The institution was able to maintain a wide range of resources and deliver service of a higher standard to the increasing number of undergraduate and postgraduate students by introducing some measures aimed at cost cutting and administrative efficiency. The Library worked at strengthening the impact of a networked library system for wider access, and at hastening its move towards the virtual library through acquisition of some additional databases and other e-resources. Digitization of important West Indian Collections also played an important role in these developments.

Among the highlights were the installation of a new computer lab and a long awaited Post Graduate Learning Commons in the Science Branch Library which further improved graduate facilities; the integration of the Libraries/Documentation Centres of the Department of Educational Studies, the Department of Community Health and Psychiatry, and the University of the West Indies School of Nursing (UWISON) Mona, into those of the Main Library system which resulted in greater economies of scale. The physical space resulting from these moves became available for classrooms and offices in the vacated departments. Inroads made in the refurbishing of the Libraries, provided a more relaxed and conducive study environment. The Main, Science, Medical and Western Jamaica Campus Branch Libraries could therefore

be said to have had a year of modest growth and development. Highlights of various Sections are given below:

ACQUISITIONS

The Growth of the Collections

Despite problems faced by the Section, there was a slight growth in the collection. The total volumes acquired increased from 5153 in 2008/2009 to 6996 in 2009/2010. This was due in part to the large number of gift collections which were added to stock during the year. The Resources of the School of Nursing were incorporated into the Medical Library and formed part of the above statistics. The integration of resources from the Education Documentation Centre, and the Community Health and Psychiatry Documentation Centre, are being processed and will be reflected in the figures for the coming year. The lack of funds reduced the capacity to purchase audio-visual material, and although several DVDs with Caribbean content were identified, purchases had to be put on hold. The Library's growing collection of e-books had reached nearly 3,700 titles.

Preparation for the new law programme which was introduced at the beginning of the academic year was highly successful. Valuable assistance was received from the Law Library in Cave Hill which supplied the booklists, and from the staff of Kingston Book Shop who worked assiduously to get the books to the Library on time. Most titles had to be acquired in multiple copies to satisfy the number of students enrolled in the programme. Material was also acquired for the nursing programme at the Western Jamaica Campus in Montego Bay and for several others which were approved by the Academic Quality Assurance Committee.

The library continued to expand access to its clientele through the acquisition of new electronic resources. The total cost of database subscriptions rose from US\$197,454.53 in 2008/09 to US\$218,260.74 in 2009/2010, an increase of US\$20,306.21. This included the expected annual increases as well as upgrades to several databases, in collaboration

with St. Augustine and Cave Hill Campuses: JSTOR - The Arts & Sciences IV Collection was added. This collection has a strong focus on the professions of business, education, and law, and also includes titles in psychology and public policy and administration. Access to the 19th Century Pamphlet Collection was also acquired. IEEE was upgraded to include access to the Conference Proceedings. Project Muse was upgraded from the Standard Collection to the Premium Collection.

LOAN AND REFERENCE

The 2009/2010 academic year saw the introduction of the Mona virtual reference service (**AskMona**). This service uses Question Point software which allows the librarian to chat and co-browse databases and other electronic resources with patrons from 10:00am to 10:00 pm. It is cooperatively staffed by librarians from the Main Library and the Branch Libraries. Although use of the virtual reference service has been modest, the Library remains committed to the virtual library concept and the provision of high quality online reference service to students, faculty, and staff. In an attempt to further market the service, links have been placed at the following places: Current Students under Online Systems - <http://www.mona.uwi.edu/studinfo> Research & Libraries under Library Resources – <http://www.mona.uwi.edu/research> Online Systems under Students – <http://www.mona.uwi.edu/systems> Help – <http://www.mona.uwi.edu/help> and on OurVLE main page – <http://ourvle.mona.uwi.edu/>

New Students Orientation

A most rewarding activity of the year was the Library's new student orientation. About 850 students attended 7 sessions comprising 30-minute PowerPoint presentations by Loan and Reference Librarians, and a library tour of the Main Library conducted by well-trained tour guides - their peers (student assistants). At the end of the sessions students were given colourful book marks as a memento of the library services offered. Library tours did not materialize for the Branches as there were challenges with buses for the transportation of students.

Loan Statistics

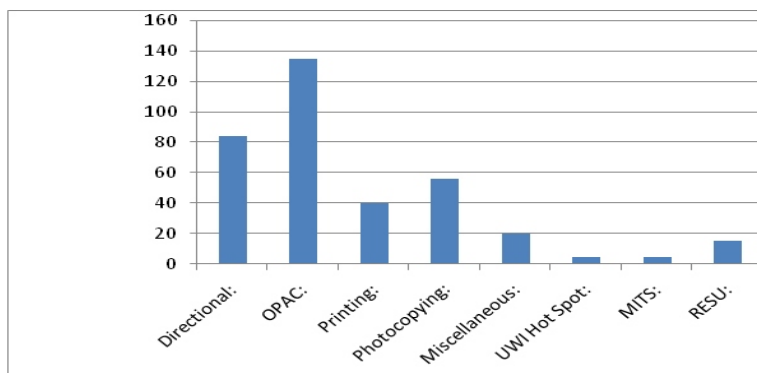
The overall statistics for the year 2009/2010 revealed a marginal decline of 4% in the total number of issues by the Loan and Reference Section. For the period under review, there was a 9% decline in the number of open shelf issues. The RBC overnight and reading room loans together reflected a 4% decline. In addition, there was a 10% reduction in number of periodical issues. Laptop loans were the only item that reflected an increase.

Total Issues for Loan and Reference Section 2009/2010

Patron Status	Open Shelf	RBC		Periodicals		Laptop	Total
		ON	RR	RR	One Week		
Undergraduates	29644			523			
Staff & Postgraduates	10116				569		
External Borrowers				31			
All categories		50120	16799			564	
Total 2009/2010	39760	50120	16799	554	569	564	108366
Total 2008/2009	41901	50,999	18941	593	659	558	113651

Help Desk

Student assistants continued to assist the Section in various ways. One such is the manning of the Help Desk where users can ask questions and get help with simple queries such as finding references in the OPAC. *The graph below outlines some of the questions users ask at the help desk.* Assistance with finding references in the OPAC was the most frequent question asked. This seems to indicate that many users are still not OPAC savvy. The large number of directional queries points to the need for a directory near the entrance to assist students to go in the right direction to find the section of the library they need.



Questions users ask at the Help Desk

Sandbox programme

The Library Sandbox programme which keeps staff up-to-date with the emerging information technologies capable of enhancing academic library services worldwide, continued to be popular and so had another successful run. In the first semester, features of Content DM, the content management tool that the UWI Library currently uses to manage its digitized collections, were discussed, and a presentation was done on *WordPress* which is being used as a subject guide to highlight resources in the Medical Library. In the second semester, the Head of Business Services at Digicel Jamaica made staff aware of the impact of cellular technologies on organizations. The Sandbox Programme facilitated an OCLC webinar in May, titled “*The future is mobile – is your library ready?*”

Mona Information Literacy Unit (MILU)

The academic year August 2009 - July 2010 was a very productive one for the Mona Information Literacy Unit (MILU). The Unit met and surpassed all major targets and was able to reach a larger percentage of the student population than over the previous year. The year saw a major staff movement towards the second semester when the Deputy Librarian (Outreach and Public Services) and Coordinator of MILU, Mrs Verna George, switched position with Mrs Leona Bobb-Semple, Deputy Librarian (Support Services).

Plagiarism

MILU mounted an exhibition "*Plagiarism: A Brief Overview*" to mark *World Book and Copyright Day April 23, 2010*, in the Catalogue Hall. The aim was to sensitize students to the importance of using information responsibly, and to improve the scholarship of the university community. It travelled to the Science, Medical and Western Jamaica Campus branch libraries. On the request of the University Registrar, the exhibition was sent to be mounted at Cave Hill and St Augustine Campuses. The MILU Librarian also made presentations on plagiarism on May 19, 2010 to fourth form students at Mona High School. Other planned sessions were postponed due to the state of unrest which occurred shortly afterwards.

Information Literacy Outreach to High Schools

Through its Mona Information Literacy Unit (MILU), the Library has been hosting a summer programme on information skills for high school students over the past three years. The students have indicated that these programmes have better prepared them for tertiary education, in that, they are more aware of what is involved in scholarly communication and are able to identify and locate relevant information, and cite properly, thus avoiding plagiarism. The Unit provided assistance to the Department of Library and Information Studies by way of Powerpoint teaching material on APA, MLA, Searching Databases and a number of training videos to support Information Literacy Training for high schools students to mark World Book and Copyright Day April 23, 2010.

Thesis Scrutiny

The Unit continued to provide assistance to postgraduate students in the analysis of their thesis either prior to or after submission to the Office of Graduate Studies and Research.

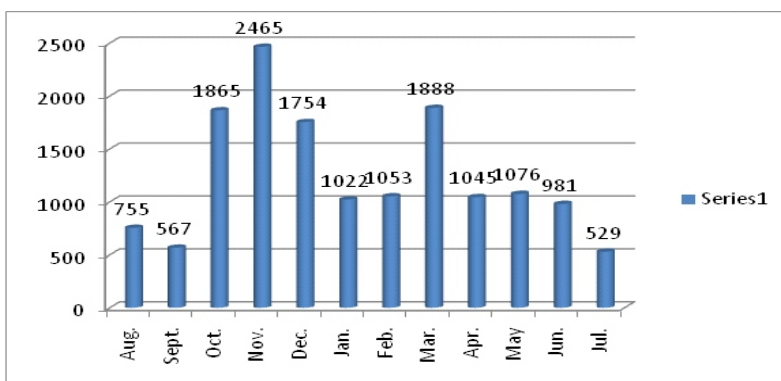
Acting on recommendation on page 6 of the Thesis Guide: "[The] professional staff of the Campus Libraries are available for advice, before submission, on technical requirements of the thesis...",

Professor Yvette Jackson formally requested that the Library give assistance to postgraduates in this regard. A total of 34 such consultations were made. Students received guidance in the presentation, referencing and citations used in their theses. This has helped to reduce the level of stress students feel when they arrive at this juncture in their preparation and has reduced the number of errors they are likely to make with respect to referencing. It has also highlighted a need for an awareness of plagiarism, in support of the university in its drive to stamp out plagiarism, and its negative effects on scholarship.

POSTGRADUATE LEARNING COMMONS (PGLC)

The Postgraduate Learning Commons continued to provide postgraduates with a comfortable environment, easy access to a wider array of research materials, training in accessing information from various databases, and in the use of presentation equipment and production software to enhance their research. The use of the facility is growing as postgraduate students become more aware of the services offered.

Usage of the PGLC for the period under review



LAW COLLECTION

A Law/Government Documents Librarian, Miss Myrna Douglas, was appointed in November 2009, and the reorganization of the law/legal research collection was completed early in the academic year. The collection has grown rapidly and presently holds approximately 3,236 textbooks or treatises on the open shelves, 566 textbooks in the recommended and highly recommended closed stacks course reserved collection (RBC), 41 titles (191 volumes) reference books, 5,409 periodical volumes in open stacks, and 694 periodical volumes in course reserve collection. Major legal databases, inclusive of *Westlaw*, *Lexis*, *Total Research System*, *Carilaw*, and other electronic titles in Lexis Library including All England Reports Package, West Indian Reports Online and Halsbury's Laws of England (5th Ed.), were made available to the Faculty of Law and other departments requiring related information. The Section averaged more than 290 patron visits per month and checked out over 6,974 items to patrons during the year.

SYSTEMS

Continued upgrades of the ALEPH system were pursued in conjunction with the other campuses and a joint launch of *Primo* (a user-centric discovery and delivery system solution) is expected in the coming year. The academic year 2009/2010 witnessed a major thrust in the development of the Mona Digital Collections resulting in a 300% growth in the number of collections digitised, compared to last academic year.

The partnership with Mona GeoInformatics Institute and the introduction of an overhead Book-eye scanner helped to facilitate the scanning of varied items such as pamphlets, books, maps, photographs, negatives and slides.

Rigorous work by staff to rebrand or digitise existing and/or formerly non-accessible collections in the West Indies & Special Collections resulted in other rich cultural, historical collections, well-used reserved

books and numerous examination papers, being made available for easy access by Library patrons.

Digitization has effectively increased the information base for research to a total of ten digitized collections in CONTENTdm (comprising 4, 827 objects), and two new additional collections accessible via the OPAC. In addition, at the end of June over a thousand additional examination paper titles were added to the database, resulting in a grand total of almost 6, 400 titles made available for access via the Library's Online Public Access Catalogue (OPAC).

CATALOGUING

Many of the targets set were achieved and the work of the Cataloguing Section progressed with its full complement of staff during the period under review. The formalization of the UWI-MINET project gave the Section its biggest challenge as it sought to add two departmental library collections to the OPAC. The preliminary work of converting the Department of Library and Information Studies (DLIS) collection began in May 2009 and continued throughout the year. The conversion of the Mona School of Business Library (MSLB) collection started in April 2010 and is ongoing. To date about 1800 items have been added to the OPAC for DLIS and approximately 600 items for MSBL.

PRESERVATION AND CONSERVATION

Despite the challenges of lack of staff, and equipment being out of service for a part of the year, the bindery productivity and income generation increased.

Rationalisation for costing of bindery services was completed and the new rates were approved by the Campus Librarian. A decision was taken not to increase charges for binding theses submitted by the Office of Graduate Studies and Research.

With the introduction of the Law programme, the focus was on the preservation and restoration of the damaged books and journals in the

law collection. During this period, there was a reduction of binding activities for some Sections as it was decided that 50% to 60% of staff time would be devoted to the Law/Government collection. The serial collection became a priority as significant work had to be done which involved rebinding and paper repair and treatment.

A successful in-house staff retreat was planned and organized in January 2010. The topic for the retreat was **“What’s on your Mind?”** The rationale behind the retreat was to focus and address issues that were affecting the staff and the productivity of the unit.

MEDICAL BRANCH LIBRARY

There were many challenges experienced at the Medical Branch Library chief of which were related to physical infrastructure and insufficient and unreliable electricity supply. These negatively impacted the Library’s ability to provide excellent service to its clientele. However, the successes of the Information Literacy Programme and the UWI/WHO Workshop on Health Science helped to offset the challenges.

Information Literacy

The new academic year commenced with orientation for new students, the highlights of which were the UWISON and Faculty of Medical Sciences Orientation sessions. Over 550 students attended. A total of 139 participants were in attendance at the information skills training for undergraduates, which was conducted at the beginning of the first semester.

UWI/WHO Workshop on Health Science Information

The Medical Branch Library, on behalf of the UWI Library, collaborated with the World Health Organization (WHO) in conducting a workshop on Health Science Information from February 22-25, 2010. Participants included Librarians and Health Professionals from the UWI and other academic and government institutions across the island. Among the topics covered were:–

- Research Communication: Background & Trends
- Information Literacy & Information Seeking Skills
- Health Information on the Internet
- Effective use of PUBMED
- HINARI, WHO and other information resources
- Evidence-based Practice
- Authorship Skills/Ethics in Research Writing

Physical Plant

Some progress was made in this area in that painting of the external walls undertaken by the Faculty of Medical Sciences and complete renovation of all bathroom facilities was carried out.

A user survey was also conducted by the Campus Projects Office to gather information on patrons' perception of the provision of physical spaces conducive to study and research. Information from this survey will be used to assist in the design and planning of the overall renovation of the facilities in the coming year.

SCIENCE BRANCH LIBRARY

Orientation

At the Science Branch Library's orientation exercise for new postgraduate students in the Faculty of Pure and Applied Sciences on September 3, 2010, presentations were given on the preparation of theses and on the services offered at the Branch. All postgraduate students were invited.

Mona Electronic Resources Information Centre (MERIC)

The Science Branch Library has been on an aggressive transformation path to improve its physical look and facilities to its clients. On

December 3, 2009 students at the UWI were invited to utilize the new computer lab - Mona Electronic Resources Information Centre (MERIC) that houses some 41 computers. The lab attracted students from other faculties and is sometimes full to overflowing, as a result the Branch now offers a waiting area with new seating facilities in MERIC. This was made available on July 13, 2010.

In keeping with the university's drive to reduce expenditure, the Science Branch Library suggested over 111 journal titles for cancellation as well as some of the less used databases. These will be looked at in the coming year with a view to cutting cost without jeopardizing quality of information available to support academic programmes.

Denbigh Agricultural and Industrial Show 2009

The Science Library was part of the UWI Mona's booth that showcased the agricultural resources of the institution from July 31 – August 2, 2009.

WESTERN JAMAICA CAMPUS (WJC) BRANCH LIBRARY

The WJC Branch Library in its second year of operations continued to develop and expand. The collection grew by a total of 567 volumes in support of new and continuing programmes and the Library received a second OPAC with stand. In addition, a second computer was set up at the Circulation Desk to include scanning capabilities. The WJC Library now offers scanning services as of Semester 2, 2009/2010.

A second staff member, Miss Yolanda Tugwell, was employed at the Branch Library on January 11, 2010 in the position of Library Assistant III.

WEST INDIES AND SPECIAL COLLECTIONS (WISC)

Caribbean Leaders Collection

This collection is gaining traction as evidenced by the donation of two additional collections and an offer for a third. During the year former Prime Minister PJ Patterson donated his papers to the Library. The **Olive Lewin Papers** were also transferred to the Library. Progress has been made in the processing of other collections as follows:

Seaga Papers: All files have been catalogued. One hundred of the digitized files have been linked to the catalogue records and are now accessible via the catalogue. Students no longer have to request the originals in the Reading Room.

Sheridan Papers: Work began on the organization and creation of a database in Procite.

Patterson Papers: One set of materials has been digitized.

Hearne Papers: Reorganization was undertaken by a Heritage Studies student on practicum. Some work remains to complete this.

Lucille Mair Papers: These have been catalogued.

Other Collections

Wayne Brown Collection

The family of the late Wayne Brown donated his poetry collection to the Library. They have asked that it be designated the Wayne Brown Poetry Collection.

Dennis Scott Papers

Professor Mervyn Morris deposited the papers which were used in the posthumous publication *After Image*.

Rex Nettleford Album

The University was the recipient of an album of articles including tributes from local and international newspapers in honour of the late Professor Emeritus Rex Nettleford. The collection was collated by former Campus and University Librarian, Mrs Albertina Jefferson, and is being held in the Main Library until a Rex Nettleford Museum is established.



*Campus Librarian and Deputy Librarians viewing the Nettleford Album.
Mrs Jefferson is seated*

Mona Online Research Database (MORD)

The West Indies and Special Collections Section (WISC) took responsibility for the database in February 2010. Two batches of records - a total of 449 - were passed to Systems Unit for uploading. An additional 653 records were entered, however, these need checking, editing and uploading.

West Indiana Database

The Journal of the Barbados Museum and Historical Society, and Journal of English Teaching (JET) have been indexed retrospectively. Total number of entries stands at 16,325.

Memory of the World Register

The Roger Mais Collection was sent forward to UNESCO as the nomination from Jamaica for inscription in the next round. The nomination was received in Paris and has been sent for evaluation by the Register Sub-committee.

Audiovisual Collection

The Section saw an increase in the use of the Audio Visual Room by both students and lecturers. A new booking system was implemented to cope with the increased use.

Blog

A West Indies and Special Collections blog was created and can be found at <http://wiscmona.blogspot.com> The blog contains information about the collections and other matters for persons who work in WISC, especially at nights and during the extended hours, and who may not be familiar with the procedures and location of special materials.

OTHER ACTIVITIES

Visit of Trinidad and Tobago Prime Minister

The Prime Minister of Trinidad and Tobago visited the Main Library as part of her tour of the Mona Campus on July 8, 2010.

Haitian Intern's Attachment to UWI Mona Library

In an effort to assist the Haitian Libraries to restore some of the records that were damaged as a result of the February 2010 earthquake, and to empower them with conservation and preservation skills, the UWI

offered inter alia to host a Librarian from the Bibliotheque Nationale D'Haiti for an internship period of six months beginning in June 2010. Consequent on this, Monsieur Andieuvil Blanc has begun his attachment with the UWI.

The library also formed part of a university team comprised of Mr John Aarons, University Archivist, Mr Dunstan Newman, Preservation and Conservation Librarian, and Mr David Brown, Senior Binder, who visited Haiti during the week July 11-17, 2010. The team conducted two two-day workshops on *Basic Book-binding*, *Preservation Management*, and *Care and Handling of Material*. These were attended by 20 persons from Bibliotheque National d' Haiti and the Archives Nationales d' Haiti.

Librarians visit the Bahamas

Mrs Leona Bobb-Semple, then Deputy Librarian, Support Services, and Mrs Janet McCallum, Head of the Systems Section, visited the Centre for Hotel and Tourism Management (CHTM), Bahamas, December 6-10, 2009, on the invitation of Professor Howard Spencer, to assess the situation in regard to the provision of library services to students and faculty attached to the Centre. During the period the Library was also asked to assess the situation at the Princess Margaret/University of the West Indies (PMH/UWI) Library and to visit the College of the Bahamas Library paying special attention to their Law Library.

JAMCOPY Session on Photocopying

On Friday, March 26, 2010, the Library in collaboration with Jamaican Copyright Licensing Agency (JAMCOPY), a licensing body which administers reprographic rights, held a session entitled "*PHOTOCOPYING: Be within the Law!*". Ms Carol Newman, General Manager of JAMCOPY, presented on the provisions of the licensing agreement with the UWI, Mona, which came into effect on August 1, 2008. A wide cross-section of staff members attended the session.

“Connecting the Dots: The Research Article from Conception to Publication” Workshop

This workshop, organized by the Library, was held from May 12-14, 2010 mainly for academic and other librarians who were faced with the challenge of having to publish as a part of their job requirement. The workshop aimed to provide a hands-on approach on how to carry out research and publish; and to translate research proposals into reality. Based on course evaluation, the objectives of the workshop were achieved.

STAFF DEVELOPMENT

Digitization Training

In an effort to improve the Library’s digitization programme, a one-week attachment to the University of Florida Libraries in Gainesville was arranged for Mr. Cedric Palmer from November 1-7, 2009.

Project Writing/Project Management Workshops

Four members of staff attended a workshop on Project Writing, and one staff member attended a Project Management Workshop at the Mona School of Business. They are: Ms Myrna Douglas, Mrs Frances Salmon, Mrs Karlene Robinson and Ms Carlene Jacobs.

OPAC Training

In an effort to hone the skills of all categories of staff in the use of the Online Public Access Catalogue (OPAC) to enhance service delivery, clerical staff and library attendants were given a refresher course on OPAC searching and were also exposed to the use of SFX, Metalib and Netlibrary.

Long Service Awards

This year, eight members of staff received long service awards. Three persons received awards for 21 years of service to the University and five for 15 years of service. These are Mervin Brown-Housen, Devon

Johnson, Walter Gordon and Carlene Jacobs, Stacie Young, Fernando Spencer, Paul McFarlane, and Patricia Welch.

HONOURS AND AWARDS

Pauline Nicholas

2010 **De Gruyter Saur/IFLA Research Paper Award 2010** – for a Research paper “Creating a Digital reference Agenda for Academic Libraries in Jamaica: An Exploratory Case Study” will be published in LIBRI (2011).

2009 Fulbright Visiting Researcher Scholar Fellowship

Sandra Stubbs

ACURILEAN STAR 2010 Award for Excellence in Research from the Association of Caribbean University, Research and Institutional Libraries (ACURIL). This was presented at the 2010 Annual ACURIL Conference in the Dominican Republic

Sasekea Harris

Jay Jordon IFLA/OCLC Early Career Development Fellow for 2010.

Paulette Kerr

PhD - Rutgers University.

PAPERS PRESENTED

Sasekea Harris

- “Overview of Jamaica and its Libraries”. April 22, 2010. Online Computer Learning Center (OCLC), Columbus Ohio.
- “Overview of Jamaica and its Libraries.” May 6, 2010. Presented to the staff of OCLC & the International Federation of Library Association (IFLA), Leiden, Netherlands.

Beverley Lashley

- “Risk Management in Libraries: Guidelines in identifying risks in the collections and buildings” and the “Experiences of the Caribbean Disaster Information Network”. Workshop on the Exchange of Experiences Organized by the National Advising Council on Disasters and Emergencies in Santiago de Cuba, Cuba, February 1 -5, 2010.

Frances Salmon

- Among the Maroons: The Archibald Cooper Papers at the UWI Mona Library. 8p. 8th Symposium of the Archaeological Society of Jamaica, May 6 2010.

Sandra Stubbs

- Developing Information Savvy Students: Using Evidence Based Research to Promote Awareness & Use of Electronic Reference Resources at the UWI, Mona. 40th Meeting of the Association of Caribbean University, Research and Institutional Libraries (ACURIL) Santo Domingo, Dominican Republic, June 6-12, 2010.

PUBLICATIONS

Refereed

George, Verna

- * “Journey” [Poem]. *The Caribbean Writer* 23 (2009): 24-28.

Harris, Sasekea

- * “Can Research Methods be Value Free?” *Library and Information Association of Jamaica Bulletin*. (2007-2008): 28-34. Print. LIAJA News vol. 6, no. 1, 2009. Available at: <http://www.liaja.org.jm/Liajanews vol6no1 2009 link.pdf>

Kean, Cheryl & Robinson, Karlene

- * “Jamaica Journal: an index with abstracts 1990-2008” *Institute of Jamaica* (2010)

Lashley, Beverley

- * Pastrana, Sergio Jorge; Lashley, Beverley; Perez, Ana Maria. “Disaster mitigation to protect cultural heritage: the Case of Cuba” *International Preservation News* December (2009)

Nicholas, Pauline

- * “Benchmarking an essential for Special Libraries in the Caribbean: The Jamaican Case.” *Library Management* 31: 3, 2010.
- * “From Desk to Desktop: Digital Reference Service Leveraging Educational Assistance to the Distant Learner: Implications for Jamaica.” *Journal of Library and Information Services in Distance Learning*. 4:1/2, 2010.

PUBLIC SERVICE

Norma Amenu-Kpodo

- Executive Secretary, Commonwealth Library Association
- Member, Library and Information Association of Jamaica (LIAJA)

Beverley Lashley

- Member, Library and Information Association of Jamaica
- Chair, Activities Committee, Jamaica Fulbright Alumni Association

- Member, American Council of Learned Societies/Social Science Research Council working group in Cuba
- Member, Caribbean Disaster Emergency Management Agency's (CDEMA) Virtual Library Advisory Committee
- Judge, National History Museum of Jamaica of the Institute of Jamaica's Earth Day Essay, Photography and Poster Competition
- Member, Interviewing/selection panel for the 2010 Fulbright visiting scholars program

Myrna Douglas

- Member, Lions Club International
- Chairperson, Community Direct and Outreach Services, Mona Lion's Club
- Assistant Editor, Mona Lions Club Bulletin 2009/2010 Lionistic Year
- Liaison Officer, UWI (Mona) & Community Co-operative Credit Union Limited
- Volunteer, Red Cross Society of Jamaica

Maureen Kerr-Campbell

- Co-administrator, LIAJA Website
- Member, LIAJA Information and Technology Working Party

Andrea Robins

- Member, Library and Information Association of Jamaica