THE UNIVERSITY OF THE WEST INDIES

Semester I □ Semester II ☑ Supplemental/Summer School □
Examinations of December □ /April/May ☑ /July □ 2013

Originating Campus: Cave Hill □ Mona ☑ St. Augustine □
Mode: On Campus ☑ By Distance □

Course Code and Title: LIBS1202 – MANAGEMENT OF INFORMATION SYSTEMS II

Date: MAY 17, 2013       Time: 9:00 – 11:00 A.M.
Duration: 2 HOURS       Paper No:

Materials required:

Answer booklet: Normal ☑ Special □ Not required □

Calculator: Programmable □ Non Programmable ☑
(where applicable)

Multiple Choice answer sheets: numerical □ alphabetical □ 1-20 □ 1-100 □
Auxiliary/Other material(s) – Please specify:

Candidates are permitted to bring the following items to their desks:

Instructions to Candidates: This paper has 3 pages & 6 questions.

Candidates are reminded that the examiners shall take into account the proper use of the English Language in determining the mark for each response.

THIS PAPER HAS TWO SECTIONS, A AND B.

DO ALL QUESTIONS IN SECTION A AND ANY TWO (2) QUESTIONS FROM SECTION B.
SECTION A

LIME-powered $1.2-b Caribbean learning network launched [excerpt]


Observer, Friday, March 01, 2013

PORT-OF-SPAIN, Trinidad — A regional broadband fibre optic network that connects schools, hospitals and other educational establishments to knowledge development and research platforms, paving the way for enhanced interconnectivity and collaboration among Caribbean states, has been launched.

The Caribbean Research and Educational Network, C@ribNET, will serve approximately 26-million people across 21 islands, allowing "cost-effective access to high quality e-learning content" and other knowledge resources from the region and around the world.

The $1.2 billion network, financed by the European Union, was built by telecommunications company LIME and will be managed by the Caribbean Knowledge and Learning Network, an agency of Caricom. It is connected to the international research and education community through AMPATH, Geant and RedClara, which links to North America, Europe and Latin America respectively.

"C@ribNET is a project that's been long in coming in terms of the scope that it has for the Caribbean," said Chris Dehring, chief commercial officer of LIME Caribbean, at an official launch ceremony in Port-of-Spain, Trinidad & Tobago on Tuesday. Dehring said C@ribNET has the potential to promote economic growth throughout the region and called for Government and private sector support to ensure the network realises its full potential. "More focus is needed if education is going to be the key to unlock the potential of this region, particularly in the creative industries. We are an exceptionally creative people from an economical and commercial perspective," Dehring said.

Library and Information organisations will see significant challenges and opportunities from the introduction of this facility. Dynamic leadership will be needed to ensure that these challenges are met and the opportunities benefited from.

1. Three approaches to leadership are Transactional, transformational and contingency/situational. State which of these approaches you would use to address these challenges. Give FOUR (4) reasons for your decision. (28 marks)
SECTION B

2. The use of teams has been an effective approach to managing projects within Caribbean libraries and information units. Explain the general process of group development and say how managers can assist in ensuring the process is successful. (16 marks)

3. Identify FOUR (4) priority security concerns for Caribbean libraries and information units and explain what strategies you would employ to ensure they are adequately addressed. (16 marks)

4. Identify TWO (2) changes affecting the delivery of services in regional library and information organizations and discuss methods you would use to motivate and support employees to embrace these changes. (16 marks)

5. Caribbean societies need library and information services therefore Information Professionals do not need to market these services. Discuss. (16 marks)

6. A manager’s ability to motivate staff is vital to the successful delivery of library and information services. Discuss this statement using ONE (1) content model and ONE (1) process model approach to motivation. (16 marks)

END OF PAPER