THE UNIVERSITY OF THE WEST INDIES

Examinations of December □ /April/May □ /July □ 2008

Semester I □ Semester II □ Supplemental/Summer School □

Originating Campus: Cave Hill □ Mona ☑ St. Augustine □

Mode: On Campus ☑ By Distance □

Course Code and Title: PS28A: INTERPERSONAL DYNAMICS

Date: Monday April 28, 2008. Time: 4:00 – 6:00 pm.
Duration: 2 Hours. Paper No:

Materials required:

Answer booklet: Normal □ Special □ Not required ☑

Calculator: Programmable □ Non Programmable □

(where applicable)

Multiple Choice answer sheets: numerical □ alphabetical □ 1-20 □ 1-100 □

Auxiliary/Other material(s) – Please specify:

Candidates are permitted to bring the following items to their desks:

Instructions to Candidates: This paper has 2 pages & 6 questions.

Candidates are reminded that the examiners shall take into account the proper use of the English Language in determining the mark for each response.

ANSWER ANY TWO (2) QUESTIONS

1. Discuss the concept “the interpersonal”. Outline any three functions of communication, as purported by Adler, Proctor and Towne. (20 marks)

2. Discuss two characteristics that distinguish facilitative and debilitating emotions, and with illustration, show how the fallacies of approval and perfection can affect one’s interpersonal communication (20 marks)
3a. “Learning takes place at the cognitive, affective and the psychomotor levels”. Evaluate this statement using Kolb’s Learning Cycle highlighting how this concept can facilitate personal growth. (10 marks)

AND

3b. Evaluate the two processes that facilitate self awareness, as illustrated in the JoHari Window, illustrating their usefulness in effective interpersonal interactions. (10 marks)

4a. Discuss with illustration the utility of the “Pillow Method“ as outlined by Adler, Proctor and Towne (10 marks)

AND

4b. Give an account of one significant event in your life that has impacted on how you see yourself and others. Analyse your attitudes and behaviours from an interpersonal perspective, using one stage development theory and learning theory to show the significance of this event. (10 marks)

5a. Illustrate the importance of understanding the “love language” concept, as outlined by Gary Chapman, highlighting any two “love language” (10 marks)

AND

5b. Explain the three ways an individual can discover his/her love language, as outlined by Gary Chapman. (10 marks)

6a. “Psychologist George Bach uses the term crazy makers to describe passive aggressive behaviour” (Adler, Proctor & Towne, 2005). Explain this concept and identify with examples four ways a person can demonstrate this conflict handling style. (10 marks)

AND

6b. “Social scientist use the term confirming and disconfirming communication to describe messages that convey value or lack of regard” (Adler, Town & Proctor Il, 2005). Discuss the three types of confirming messages, as outlined by Adler, Proctor Il and Towne. (10 marks)

END OF QUESTION PAPER