

Pandemic Preparation



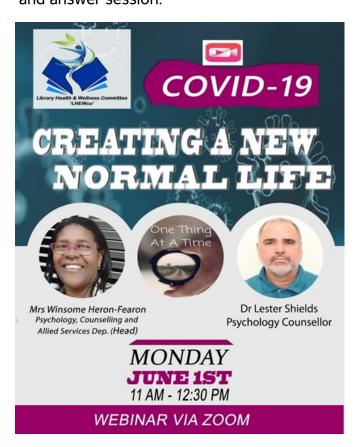
This issue of *Librations* highlights some of the ways in which the UWI Mona Library continues to serve its patrons during the COVID-19 global pandemic. In keeping with measures of the Campus in response to COVID-19, the Library shifted its service provision to the online domain. The Library remains committed to supporting teaching, learning and research with online and remote services and programmes.

Access to key online services is available at https://www.mona.uwi.edu/library/mona-library-online-support

Staff Sensitization

Opportunities were provided to help Library staff understand and prepare to deal with the COVID-19 pandemic.

Staff participated in a *COVID-19 Sensitisation Session* on March 12, 2020, facilitated by members of staff of the Faculty of Medical Sciences. Critical information on the Novel Caronavirus as well as health and safety matters was provided to staff who engaged with the presenters in a question and answer session.



Recognising that the health and wellness of staff in an organisation directly affects the quality of service provided, especially in challenging times, hosted a webinar entitled *Creating a New Normal Life*. Presenters focused on the physical, mental and spiritual aspects of wellness. This webinar was an important follow up to the many staff sensitization efforts of the Committee, which included weekly tips on various aspects of coping with COVID-19.

From Physical Spaces to Virtual Platforms



Staying Connected

Teams of Library staff working with the Systems and Technical Services Sections of the Library collaborated with vendors and other UWI partners to enable service continuity and to increase the Library's digital offerings. Deliverables included an enhanced website, ensuring that e-resources were fully accessible, and the provision of additional e-resources. Additional resources include, 400 e-books, UWI Press e-books, journals from the School of Education, seamless access to UWISpace (Institutional repository), open education resources and numerous new database trials.

The UWI's Tablet Distribution Project: Supporting Remote Learning



Through the generosity of different donors, the Mona Campus acquired over 500 computer devices to support the institution's shift to remote learning. The Library participated in this project by managing the island-wide distribution of the tablets. The project was in part facilitated through our Jamaica Library Service (JLS) partners.

Library staff rose to the challenge for this and other initiatives aimed at keeping our students connected. Pictures left to right show Mr. Ricardo Jackson, Library staff, assisting a student at the pickup window; Mr. Adrian Duncan, Librarian, presenting tablets to a student in rural Jamaica; Mr. Copeland Miller, a generous citizen who contacted us on Instagram presenting a donation of three tablets to Ms. Yulande Lindsay, Librarian, for the project.

Virtual Research Assistance

The Library continued to provide excellent research assistance during this difficult time through its established online and digital services: Ask Mona, digital thesis scrutiny and digitization of print resources.

Live Online Chat (Ask Mona)

Live online chat (Ask Mona) is one of the ways in which the Library ensures access to staff to assist the UWI community anytime, anywhere. By clicking the ONLINE CHAT icon on the Library's website, users are provided with assistance in:

- Finding and citing resources
- Navigating UWILinC
- Resolving queries related to library services



Thesis Scrutiny

The Library provides ongoing service to graduate students as they prepare their research papers and theses in fulfilment of the requirements for their postgraduate degrees. The service is three-



fold as it involves thesis consultation, thesis scrutiny and the issuing of thesis certificates. These services were moved online.

Consultations are usually requested by graduate students through the Mona Information Literacy Unit (MILU), Librarians review a student's work and give feedback based on The UWI Thesis Guide and the citation style being used. Additionally, thesis scrutiny

is done when the theses are sent to MILU by the Office of Graduate Studies and Research for an in -depth scrutiny of the thesis by a cadre of Librarians.

Mona Library Staff on the Frontline of the Pandemic

While our buildings remained closed to day to day traffic, our staff

from various sections and branches of the Library were out in their numbers ensuring that our clients would continue to have access to our various resources as well as ensuring their safety.

Staff offered as much assistance as they could to help students and staff access needed resources that could only be found in print. Some clients were given the option of curbside pickup, while print materials were digitized for others.

Curbside Pickup

The Law Branch Library found unique ways to support users in this time. One of these is the packaging of requested material and their delivery to users at the door or to their car. This has been in operation since late March.



Preservation and Conservation Team Making Books Safe for You





Our Preservation and Conservation Team have been on the frontlines making returned books safe and virus free for you. Benchmarking best practices, books are quarantined; disinfected & sanitized; isolated; before they are returned to our collections.

Mona Library Hosted Webinars



Two webinars were hosted by the Library on June 11, 2020. The first webinar, *Agility and Adaptability: The Caribbean Academic Library Navigating the COVID-19 Pandemic,* highlighted strategies engaged by Caribbean academic libraries to enhance remote service provision to users through various digital technologies. Participating Libraries in this webinar included UWI Cavehill, UWI St. Augustine, Northern Caribbean University's Hiram S. Walters Resource Centre, St. Georges's University and University of Technology's, Calvin McKain Library. The Webinar was streamed live on the Library's Facebook Page.

In association with

presents

Copyright & Academia in the COVID Era

June 11, 2020 • 1:00 p.m.—3:00 p.m.

via Zoom

Dr. Natalic Cortley

Br. Natalic Cortley

Br. Natalic Cortley

A Technology & Innovation Support Centre/ Intellectual Property (TISC/IP) Help

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or visit: https://forms.gle/rbzRY2WZ5pl.8BMaF7

The second webinar, Copyright and Academia in the COVID Era shed light on the challenges associated with copyright in the current crisis and how advocacy and partnerships can overcome them. The interactive webinar was presented in Partnership with the Jamaica Intellectual Property Office (JIPO), Presenters at this webinar were Dr. Marcus Goffe of JIPO, Ms. Carol Newman of JAMCOPY and Dr. Natalie Corthesy of the UWI Faculty of Law. Christina

Williams, UWI Guild President, also participated, sharing information related issues faced by students during the pandemic.

Both webinars were well attended by persons from various sections of academia and publishing in Jamaica and worldwide. The recordings of the webinars are now available for viewing from Mona Library's YouTube channel.

Agility and Adaptability link: https://www.youtube.com/watch?v=oosoom6xHoo&t=90s

Copyright and Academia link: https://www.youtube.com/watch?v=D1QFck96xZ8

Snapshots of The Library Since March



Committed to Serve

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LIBRATIONS

NEWSLETTER OF THE MONA LIBRARY

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