


## CONTACT US


 [tisciphelpdesk@uwimona.edu.jm](mailto:tisciphelpdesk@uwimona.edu.jm)

## LOCATION

 Reading Room 2, 1<sup>st</sup> floor,  
Main Library

## SERVICE HOURS

 Contact with the TISC & IP Help Desk is currently available via email only.

 **Service Hours:**  
1 p.m. to 4 p.m., 2nd and 4th  
Thursdays of each month

Currently, service is available only via email due to the restrictions of the COVID-19 Pandemic.

## PARTNERS:



Mona Office of Research & Innovation (MORI)

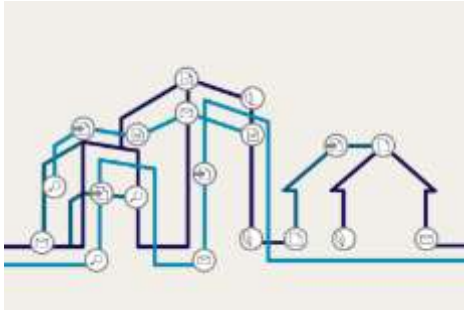


**Technology  
& Innovation  
Support Centre (TISC)  
&  
Intellectual Property (IP)  
Help Desk**

## WHAT IS THE TISC/IP HELP DESK?

The TISC/IP Help Desk is an initiative of the UWI Mona Library in collaboration with the Jamaica Intellectual Property Office (JIPO), Mona Office of Research & Innovation (MORI), Mona Office of Research & Innovation (MORI), Centre for Excellence in Teaching & Learning (CETL), Mona Entrepreneurship and Commercialization Centre (MECC).

## OVERVIEW



- TISCs are supported by the World Intellectual Property Organization (WIPO)
- WIPO provides training and support for staff, students and members of the community
- Through TISCs, innovators in developing countries can access locally based, high quality technology information and related services to help them exploit their innovative potential and to create, protect and manage their intellectual property (IP) rights.

## OBJECTIVE

The objective of the UWI Mona Library TISC/IP Help Desk, is to enable the entire UWI community to have ease of access to education, information, training and advisory services in the field of Intellectual Property.

## SERVICES



- Intellectual Property Rights – Literacy and registration
- Provision of general information on Intellectual Property
- Basic patent and design searches
- Advanced patent and design searches
- Trademarks guidance
- Trade secrets guidance
- Copyright guidance
- Geographical indications assistance
- Departmental research verification for scholarships

## WHO CAN USE THESE SERVICES?



- Members of the UWI Mona Campus Community, including students, faculty and staff.
- The general public (call or send an e-mail)

All information shared with our TISC staff will be treated with utmost confidentiality.