# AUTOMATED STUDENT REQUEST SYSTEM

[ASRM Staff and Student Request]

#### Summary

User guide to aid student to submit request online via the ASRM module and staff to review and action any or all requests submitted to the module.

Registry Information Systems ris@uwimona.edu.jm

### Automated Student Request System/Module (Student View)

- 1. Login to the Student Administrative System (SAS)
- 2. Select link *Student Services*
- 3. Select the link Automated Student Request System
- 4. Select the request type

Student Details for Rhenay Williams	
Permanent Address: 9 Caenwood CrescentWashington GardensKingston	OKingston Mailing Address: 9 Caenwood Crescent
Primary E-mail: rhenay.williams@uwimona.edu.jm	Secondary E-mail: rhenaywilliams@gma
	Secondary E main menayinnan segina
Mobile Contact: (876) 822 - 1772	
	Click to update personal record
Create Yo	ur Request only after updating your personal information (if necessary).
	, , , , , , , , , , , , , , , , , , , ,
$\subset$	Select a Request Type
	Registration
	Late Adjustments to Registration
Select a req	
	Course Adjustment Course not for credit
	Course substitution(s)
	Exemption(s) Only
	Credit Exemptions
	Examinations
	Carry-over Course work
	Deferral of Sitting Exams
	Exams without attending lectures Student Status
	Leave of Absence
	Late Leave of Absence
	Waiver of Penalties for Late Registration
	Waiver of Requirement to Withdraw
	Voluntary Withdrawal

5. The action buttons highlighted are available on all pages of the ASRS. They allow the user

to:

- i. Submit a new request
- ii. View previously submitted request(s)
- iii. Select scheduled courses, please note that this button is only applicable

for the following requests:

- Late Registration
- Late Adjustment to registration
- Exemptions

	Current User: Williams, Rh	enay				
	Student Details for F	thenay Williams				
			hington GardensKingston 20Kingston		Mailing Address: 9 Caenwood Creso	
	Primary E-mail: rhenay Mobile Contact: (876) 8	williams@uwimona.edu.j 22 - 1772	m		Secondary E-mail: rhenaywilliams@	gmail.com
				Click to update personal rec		
				ly after updating your person	al information (if necessary).	
			Select a	Request Type	•	
			Select a request type from	the drop-down list above and	complete the form generated.	
			Submit	t View Request(s)	Class Search	
6.	In selecting	a request to	/pe the following d	ata items mi	ist he included.	
0.	in selecting	u request t				
	а. Арр	licable Term	n/Semester			
	b. Rea	son for requ	lest			
	c. Sup	norting doci	uments (if applicab	le)		
	0. Jup					
				Leave of A	bsence	•
Leav A pr Previou Gemester	eviously reque Isly submitte Request Date Is Found	ed request(s	which students may ap n be cancelled by clicki s) for Leave of Abso mment Request Number	ing the cancel io	con 🗶 beside the re [more info]	
dd Re	-	Deserve	Desser			True
emester		Reason Category	Reason	Supp	orting Documents	Туре
	5 Semester II	- Work	•	Select		Other
	5 Semester II 5 Semester I			Brow	se No file selected.	Other
	5 Summer School				se No file selected.	
				*Pleas	e note that unless the	
				requir docur	ed supporting nents	
			(Maximum characters: 250)	are up	loaded the request will	
				be de		

- Students using the ASRS always have access to view the status of each request by selecting the View Request(s) action button
  - a. Selecting the request number allows the student to view details about the request such as the date it was approved, the individual who gave the approval and any comments made on the request.

	Search by Request	Number 💌 for.	st	_ GOSort by_Request Number ☑Order_Ascending ☑SORT	Page 1 of 1 1 Refresh
	Request Number	<u>Request Type</u>	<u>Request</u> <u>Date</u>	Request Reason	<u>Status</u>
<	SS13001041	Credit Exemptions	2013/09/02	I was recently admitted to the Faculty of Social Sciences, I have however completed all the required foundation courses in my previous Faculty (Faculty of Science and <u>read</u> <u>more&gt;&gt;&gt;</u>	Approved
	Cancel Request	Create Reque	st	Number of results per-page: <u>5   10   20   50</u>	Refresh

## Automated Student Request System/Module (Staff View)

### Notes:

- There are different levels of user access for the ASRM, these are:
  - Graduate Studies Department Representative (Request Handler)
    - Represents the basic level of access. Carries out the relevant checks based on the request and refers to the Dean
    - Is able to comment on records and request additional information from student
    - Can approve or deny requests at the faculty level
  - Office of Graduate Studies & Research Representative (Dean's Level)
    - Can approve or deny request(s)
    - Approved requests are sent to the Academic Board Chair for final approval
  - Director Office of Graduate Studies & Research (Academic Board Chair)
    - The final authority on requests made via the ASRS
- The level of access to be assigned must be indicated by the department HOD/Dean making the request for access

### Guidelines:

- 1. Login to the SAS
- 2. Select Faculty Services
- 3. Select Automated Student Request Module (Staff)
- 4. User is able to search for a record using the *Search by* field indicated
- 5. All fields displayed below carry a sort functionality

All  ALL(Excl. Cancelled)	Assigned	Assigned(Excl. Cancelled) 💿			
Search by Request Number Student 1d Approvi Student name Request Type You are vie Status Date (yyyy/mm/dd) All New	ed) requests.	GO	Sart by Request Number 💌 Ord	er_Ascending •. SORT	F
□ ID ⊽ <u>Name</u>				▽ Request Reason	<u>Status</u>
Approve Deny		More Actions 💌 Number of results pe	er-page: <u>5   10   20   50</u>		

- 6. Selecting the request number allows the user to view the details of a request
  - a. The student profile is always displayed, this includes id number, name, major, status and campus
  - b. The Final Decision Level indicates the final decision level for the request type
  - c. All comments are appended to the request

Student	Informatio	on								
Student	ID	620005	318 Email							
Student	Name	Knowle	is, Sam'Don							
Program	nme of Stu	dy Bachelo	or of Science(Psychology)							
Current	Status	FULL-T	IME (Face to Face)							
Location	Location Mona - Western Jamaica									
Request	t Details									
Request	Туре	Late Re	egistration Final Decision Level							
Request	t Date	26-NO	26-NOV-11							
Reason	The course was not offered this semester however, it was brought to my attention when I viewed the examination timetable that the exam is being offered this semester									
Status		Status Approv Printed	ed (Request Handler on 24-FEB-15 ) Tracker red by Adjudah, Inderia (Request Handler on 24-FEB-15) 							
Suppo	orting doco	uments								
name received not received not required										
	add docume									
Inform	nation									
		nt] Link to SAS to 2012 Semester I	o view student registration record (will open a new window).							
		ourse Code	Title	Action	Recommendation					
	10533 N	IURS1015	(NE15A) Evol. & Revol. in Nursing Contemporary Roles & Responsibilities	ADD	NONE					
Comme	ents (History)	$\supset$								