



THE UNIVERSITY OF THE WEST INDIES

MONA, JAMAICA, WEST INDIES

OFFICE OF THE CAMPUS REGISTRAR

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TO: All New and Returning Students (Undergraduate & Postgraduate)

FROM: **CAMPUS REGISTRAR**

DATE: January 3, 2024

RE: **Semester Two 2023-2024 Regulations Governing Registration and the Payment of Fees**

As the Campus seeks to support you in your financial planning for the new semester, we are reminding you of the regulations governing registration and the payment of fees for Semester Two of the 2023-2024 academic year. It is our sincere hope that you will use this advanced notice to put proper financial arrangements in place to minimize any undue interruptions to your studies.

The following will be the regulations governing registration and the payment of fees for Semester Two of the 2023-2024 academic year:-

1. ALL FEES (Tuition, Miscellaneous and Residence) for Semester Two are due by **January 15, 2024**. Students **MUST** complete their payment by this deadline. The University does however understand that financing tertiary studies is a challenge and therefore offers a payment installment facility. Students who are unable to pay their fees in full by January 15th are strongly urged to make use of the installment plan facility. Further details regarding the installment plan are provided below.
2. Miscellaneous Fees are non-refundable and should have been paid in full at the start of the academic year.
3. Students will not be allowed to start the semester with any balance outstanding from a previous semester (Tuition, Miscellaneous and/or Residence). Where a balance remains for a previous semester, students will not be permitted to register for Semester Two. In instances where a student has already registered for Semester Two, their registration for the semester will be removed if the outstanding balance for Semester One is not cleared by **Friday, January 12, 2024**.
4. In addition to Point #3, students are required to be registered and financially cleared for the current semester before commencing classes. Financial Clearance is dependent on the following conditions:
 - i. Payment of Miscellaneous fees for the academic year in full; and
 - ii. Either payment of the full semester's fee OR the establishment of an approved Installment Plan which is being honoured.

Access to all facilities and resources of the Campus will be denied until such balances are cleared.

5. Financial Clearance is a requirement for all students to access assessments/examinations, which includes mid-semester assessments. Students must either pay their fees in full at the start of the semester or enter in, and honour, an approved installment plan with the University to allow for an extended payment schedule to satisfy their payment obligation. **Students who are not financially cleared in relation to their current semester's fees will be denied access to mid-semester and final assessments/examinations.**

6. Students who have been verified as being approved for student loans or other approved scholarships/grants that covers their financial obligation will be allowed to select courses and have full access to all facilities of the Campus.

INSTALLMENT PLANS

7. As of **January 8, 2024**, students will be able to apply online to The Bursary Online Student System (BOSS), at <https://apps.mona.uwi.edu/bursary/admin/login.php> for consideration for Installment plans for Semester Two.
8. Installment Plans are available for servicing current Semester's Fee ONLY and may be accessed where:-
 - a. **All previous balances have been settled.**
 - b. **Miscellaneous Fees have been paid in full.**
 - c. **A minimum deposit of 25% of the Semester's fee has been paid.**
9. The following will be the payment schedule for approved installment plans:
 - a. Deposit – **25% of Semester's fee**
 - b. February 28, 2024 - **25% of Semester's fee**
 - c. March 30, 2024 - **25% of Semester's fee**
 - d. April 25, 2024 - **25% of Semester's fee**
10. The deadline for Installment Plans to be in place **for Semester Two is January 30, 2024.**

IMPORTANT FINANCIAL INFORMATION

11. Student accounts which are not in good standing by the communicated deadlines will be classified as "delinquent".
12. All delinquent accounts will be subjected to a 1% penalty charge at the end of each month on the outstanding balance until the account has been regularized.
13. All new and returning students who need advice on financing options are encouraged to visit the Student Administrative Services Section (SASS), the Office of Student Financing (OSF) or the UWI Development and Endowment Fund (UWIDEF). Scholarships are also available through the Office of the Board for Undergraduate Studies and the Board for Graduate Studies and Research.
14. **Further details on obtaining an Installment Plan and any other financial related matters may be obtained from the Student Administrative Services Section (SASS) of the Bursary via:-**
 - Telephone at 970-6733-35, 970-6738-39, 970-6740 and Cellular: 618-5066.
 - Email: customer.services@uwimona.edu.jm
 - Live Chat through the Bursary Online Student System (BOSS) page <https://apps.mona.uwi.edu/bursary/>
 - WhatsApp: 876-280-8238

COLLECTION AGENCY AND CREDIT BUREAUS

Please note that the UWI, Mona has been approved to access credit information for our current and potential students through Credit Bureaus. The University has also engaged the services of collection agencies and reserves the right to provide both the Credit Bureaus and the collection agencies with information on students and graduates who are delinquent in meeting their financial obligations to the University.

PAYMENT LOCATIONS

15. Fees can be paid online using the UWI Mona E-Commerce facility at <http://www.mona.uwi.edu/studinfo/fees>

Fees can also be paid through any of the following:-

- **National Commercial Bank (NCB)**
- **Jamaica National Bank**
- **EDUCOM Credit Union**
- **Paymaster**
- **Bill Express**
- **Western Union**
- **The UWI Cashiers located on the Main Campus in Kingston and Western Jamaica Campus in Montego Bay.**

The normal opening hours for the UWI Bursary Cashier are **Mondays to Fridays, 9:00am to 3:00pm.**

16. The acceptable methods for payment include Cash, Debit Cards and Credit Cards.

17. Finalizing students must clear all current fees, including Residence Fees, at the start of the semester or enter into an Installment Plan based on the deadlines indicated above. Finalizing students who fail to do so will have ALL their courses removed but will be allowed to re-register once the necessary payments are made. Such students who re-registers for courses will be required to pay any applicable Late Registration Fee. In addition, where relevant, original class schedules cannot be guaranteed.

ABSENCE FROM EXAMINATIONS/ASSESSMENTS

18. Students who are absent from an assessment as a result of a lack of registration or financial clearance will not be allowed any special arrangements for the assessment that was missed. Such students will be required to re-register for the course when next the course is offered and pay all associated fees.

The UWI-Mona remains committed to student success. We therefore urge students to be proactive in managing their financial affairs by seeking funding sources as soon as possible and also keeping abreast of ALL deadlines.

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