

THE LIBRARY

Mona

Year ending July 31, 2015



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Campus Librarian

– Overview –

The academic year 2014–2015 was a year of significant changes for the Mona Library. Campus Librarian, Mrs Leona Bobb-Semple, retired on September 30, 2014 after 36 years of sterling service to the University. In March 2015, the Library welcomed a new Campus Librarian, Dr Paulette Kerr, former Head of the Department of Library and Information Studies. In the intervening months, the Deputy Librarian, Ms Beverley Lashley, served effectively as Officer in-charge of the Library.

The severe financial constraints on the Campus impacted key resources and services including the Library's offerings of essential research databases which were cancelled for non-payment. Initiatives at collection building, especially in West Indiana, were curtailed. Staff also felt the harsh brunt of the financial climate, and worked with less than ideal infrastructural conditions and tools.

Despite the challenges, the Library continued to ensure the delivery of quality services and products aimed at supporting and enhancing teaching and learning on the Campus. These included strengthening of, and increasing access to collections, information literacy training aimed at integrating essential competencies in students' learning experience, and support to graduate students via thesis scrutiny and consultation.

Sustained operations led by the Mona Information Literacy Unit saw a marked increase in information literacy sessions across all libraries with

increases in specialized subject sessions. New and previously underserved academic programmes were targeted during the year.

The Library benefitted from numerous donations throughout the academic year, including the unexpected gift of multiple copies of Ray Chen's latest work, *Jamaica: My 50 Years in Photographs*, through the generosity of the Jamaica National Building Society. The value of gift collections cannot be underestimated as this surpassed the decreased expenditure on purchased print resources. Steady progress was made in providing greater access to the Library's unique research collections including the Nettleford, Figueroa and Olive Lewin collections.

Highlights of activities during the year include the formal handing over of the prestigious Trevor Rhone and Edward Seaga Collections in November 2014 and March 2015, respectively. The Library received international recognition with the inscription of the celebrated Roger Mais Collection in the UNESCO Memory of the World Latin America and the Caribbean Regional Register. In May, the Campus Principal met with Library Staff and conducted an extensive tour of the Main Library to gain first-hand view of the facilities.



Professor Archibald McDonald, PVC and Principal, on a tour of the Main Library.

Another high point during the year was a ‘Think Big’ initiative in which the new Campus Librarian invited staff to view the challenges being faced as opportunities to reflect and refocus on the future of the Library, especially in light of the Campus Principal’s goal of a world class university. Time was therefore taken to recast the Library’s vision, highlighting the value of the Library and envisioning the ideal academic library. In July, staff were engaged in strategic and operational planning to align the Library’s objectives with the 2012–2017 Operational Plan of the Campus and towards more efficient internal processes, rationalization of existing services and products (with decreasing budgets), and the development of new services to meet new needs.

The library bade farewell to two long-serving members of staff during the year. Campus Librarian, Mrs Leona Bobb-Semple, retired effective September 30, 2014. Ms Revene Hawthorne, Library Assistant III in the Science Branch Library retired effective September 27, 2014 after 32 years of service to the library.

Notable promotions during the period include Mr Robert Murray, Binder IV, who was promoted to Senior Binder, and Mr Cedric Palmer who moved from Technical Assistant/Cashier to Photographic and Instrument Technician effective April 1, 2015.

Several of the ATS staff were reassigned as vacancies occurred. In addition, Mrs Vergie Lee Lawson-Reid, Library Assistant, Loan and Reference and Ms Natalie Williamson, Library Assistant III, Acquisitions, were granted Study Leave with pay for the period September 2014 to May 2015 to complete their undergraduate studies. Ms Joan Clarke, Secretary III, Library Administration, was granted study leave with half pay for the period August 1, 2014 to July 31, 2016 to pursue a Master’s Degree in Management Information Systems at Loyola University in Chicago.

The period saw the resignation of Mrs Audrey Steele, Cleaner, West Indies and Special Collections, in November 2014, Mr Dennis Samuels, Library Clerk, Science Branch Library on January 5, 2015, and Mr Jerdaine Sterling, Librarian I in March 2015.

At the end of the year several posts at the professional level remained vacant.

COLLECTION DEVELOPMENT

Gifts

The stringent financial situation during the year severely impacted collection building initiatives which are essential for effective support of teaching, learning and research on the Campus. While there was a significant reduction in the purchase of resources especially in West Indiana print material, the Library continued to benefit from valuable gifts from donors including faculty and students (past and present), researchers, notable regional citizens and well-wishers. The value of gifts received was approximately US\$47,131 or just over J\$5.5M. Of note was the donation of practitioner texts, law textbooks and treatises valued at J\$500,000 on February 11, 2015, by the President of the Jamaica Bar Association (JAMBAR), Mr Donovan Walker.

Table 1: Gift items added to the collection 2014–2015.

Branches	New Titles	Total Volumes	CD ROMS	DVD's	Audio Cass.
Main	528	832	3	3	60
Science	93	137			
Medical	92	116	4		
WISC	1027	1647	12	1	16
WJC	35	208	10	1	
LAW	19	27	3		
Total	1,794	2,967	32	5	76

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Table 2: Purchased items added to the collection

Branches	New Titles	Total Volumes	CD ROMS	DVD's
Main	102	122	1	
Science	15	19		2
Medical	28	35		
WISC	46	49	1	
WJC	35	56		
LAW	25	39		
Total	251	320	2	2



L to R: Mr Donovan Walker, President of JAMBAR; Ms Myrna Douglas, Head Law Branch Library; Ms Beverley Lashley, Deputy Librarian and Dr Derrick McKoy, Dean of the Faculty of Law, Mona.

E-Books, Serials and Databases

While the Library met its target of purchasing e-books for the general collection and to support course reading lists, it was unable to adequately purchase West Indiana e-resources, primarily because of the financial constraints. The Library ensured, however, that titles purchased from major vendors, EBSCO and Wiley, were obtained in single, three user, and unlimited user access formats, so that many of the titles were accessible to several users at the same time (similar to having multiple copies of a title).

The majority of the Library's journal subscriptions remained unpaid since 2013 and while access to a few journals was provided by some vendors, other services were cancelled. The Library also suffered a setback with the bankruptcy of a longstanding vendor of serial publications – SWETS. The decision was taken to transfer the current subscription of SWETS' 151 journal titles to EBSCO. A rationalization of the Library's journal subscriptions took place in November, and a number of journals were cancelled.

Databases also suffered the same fate with long delays in payment, the most notable being Science Direct which offers over 400 journal titles in varied areas of Science. The service was terminated in January 2015 for non-payment of the 2014 subscription. Access was granted later in 2015 after payment was made. Access was also lost to the Springer America's Collection of over 1400 science journals at the end of 2014 for non-payment of 2013 and 2014 subscriptions.

Credo, a reference database offering full text to over 600 reference titles was the only new database that was added to the Library's suite of databases during the year. As a result of this, the expensive Encyclopedia Britannica was cancelled since a condensed version is available via Credo.

ACCESS TO COLLECTIONS

As part of the strategic goal of the Mona Library, the Cataloguing Section continued its important work of enhancing the Single Virtual

Library Space by creating seamless access to resources via a number of initiatives. These initiatives include the provision of metadata for digital collections (including electronic theses), retrospective conversion of the Main Library's collection, and full implementation of the new international cataloguing standard RDA (Resource Description Access), a process which was introduced last year.

Work was done on cataloguing the John P O'Connell books (a gift of over 900 Caribbean titles) and the continued processing of the Rex Nettleford collection which allowed patrons access via UWILinC.

Digitization of Unique Caribbean Resources

A major project for the year was the adding of metadata to two historic map collections, **18th Century Jamaican Maps** and **Rare Maps of the West Indies** (pre-1900). The collections together include 75 individual maps, with the Rare Maps covering the Caribbean Area from Florida, through Central America, to the Southern part of South America, and the Greater and Lesser Antilles, with English, French, Spanish and Dutch demarcations.

UWIMINET

The Cataloguing Section continued to provide support services to members of UWIMINET, especially to Mona School of Business and Management and Sir Author Lewis Institute for Social and Economic Studies (SALISES).

Use of Collections

There continues to be a downward trend in the loan of print items with an increase in the use of e-resources. This pattern is in keeping with the global trend in the use of library resources.

Overnight issues declined by 4%, with actual figures falling from 21,472 in the previous reporting period to 20,621 in the current year. Reading room issues declined even more – 7%, while open shelf loans declined by

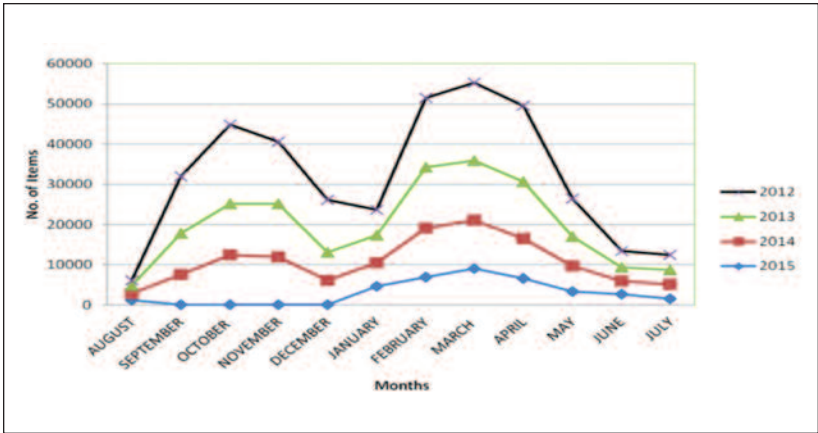


Figure 1: Comparative usage of the collection from 2012–2015

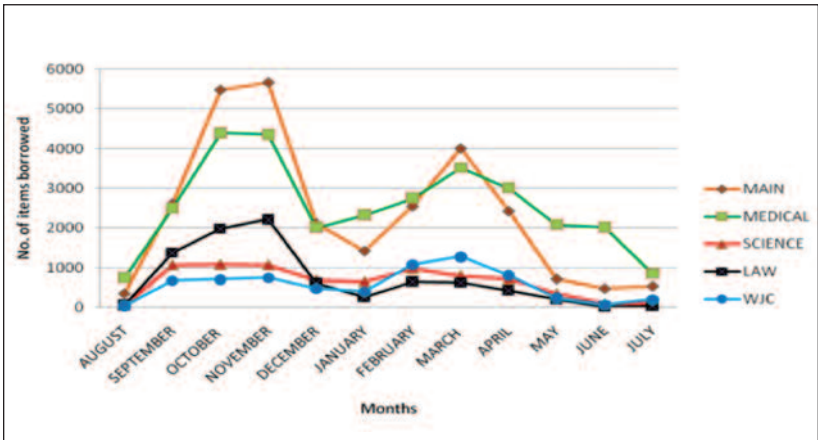


Figure 2: Items borrowed during 2014–2015

33%, falling from 15,626 to 10,520. On the other hand, use of electronic sources continued to increase.

The overall decline in the issuing of resources in the library may be attributed to more students accessing electronic books and articles via UWIlInC which is borne out by the statistics for database use.

Table 3:

Database Title	Searches	Full Text Downloads	Abstract Downloads
EBSCO Host	128,995	80,098	35,387
ProQuest	–	53,845	10,216
Credo	2581	–	–
Emerald	–	7,214	–
SciFinder	5,402	2,172	–

Five of the top ten print books issued this year were published by UWI staff while all of the top ten electronic books were produced by UWI staff.

Top Ten Print Books

Title	Number of Times Borrowed
Principles of Marketing	701
Fundamentals of Analytical Chemistry	648
Blooming with the Pouis: Critical thinking, reading and writing across the curriculum	627
Inorganic Chemistry	604
Gender in the 21st Century: Caribbean perspectives, vision and possibilities	544
International Organizations: The politics and processes of global governance	512
Winner takes all: The Westminster experience in the Anglophone Caribbean	505
Caribbean Sociology: Introductory readings	453
Organic Chemistry	413
Caribbean Freedom: Economy and society from emancipation to the present – A student reader	410

Top 10 E-Book Usage

Title	Full Text Usage
Inna Di Dancehall: Popular Culture and the Politics of Identity in Jamaica	354
Commonwealth Caribbean Contract Law	313
Man Vibes: Masculinities in the Jamaican Dancehall	275
Caribbean Sociology: Introductory Readings	258
An Introduction to Politics: Lectures for First Year Students	239
Introduction to Caribbean Politics	180
Gangs in the Caribbean	173
Sound Clash: Jamaican dancehall culture at large	165
Understanding Crime in Jamaica: New Challenges for Public Policy	123
Confronting Power, Theorizing Gender: Interdisciplinary Perspectives in the Caribbean	105

INFORMATION LITERACY INITIATIVES

The Mona Information Literacy Unit (MILU) developed and coordinated the delivery of over 300 sessions in the Main and Branch Libraries which saw attendance by approximately 5653 students. The major teaching activity in the Library for the academic year continued to be the teaching of information literacy competencies through UWI Foundation Course training sessions for undergraduate students.

Table 4: Spread of Information Literacy Sessions at the Mona Library 2014/2015.

Main Library and Branch Libraries	Sessions	Number of Attendees
Main	178	3842
Law	34	616
Medical	15	693
Science	24	440
UWI Mona Western Jamaica Campus	98	507
Total	349	6098

Orientation, UWILinC, and Specialized Sessions

Orientation of students to the Library, its resources and services continued to be one of the highlights of the Campus' orientation period. The sessions introduced incoming students to the Library and offered essential information to assist them in becoming avid library users and lifelong learners. Through presentations and physical tours of the Library, approximately 750 new commuting students and 1025 new students from the eight Halls of Residence were familiarized to the layout of the library and its collections and resources. This reflects more than 100% increase over the 2013/2014 academic year, and resulted from collaboration between the Library and the Office of Student Services and Development, and Librarians' involvement in the Halls of Residence Programme. A new initiative, a Library Graffiti Board, facilitated students' recording of their perceptions of the Library facilities and the tour.

A total of 507 students attended UWILinC training sessions between September 1 and 13, 2014. Online registration, marketing emails, and texts sent by MITS, appear to have influenced and increased attendance over previous years. These sessions empower students to effectively locate and use the Library's resources.

In consultation with faculty, sessions in specific disciplines and topics such as avoiding plagiarism, and citing and referencing, were also offered to undergraduate students.

E-Resources Fair

The Science and Medical Branch Libraries collaborated in hosting the fifth staging of an *E-Resources Fair* on April 9, 2015. The Fair offered valuable information in areas such as the creation and maintenance of an EndNote Library, and the use of databases to do scholarly research using Proquest and EBSCO databases. Presentations were done by overseas vendors, Antonio Alba and Thais Casanova from Proquest, and Damien Satterthwaite from EBSCO. Attendance was less than expected as a result of the visit of the President of the United States, Mr Barrack Obama. Sessions from the Science Branch Library were rescheduled to April 15, 2015, and included presentations on SciFinder and COS-Pivot by Mrs Karlene Robinson.

Halls of Residence Librarian Programme

The Halls of Residence Librarian (HRL) Programme which was launched in the 2013/2014 academic year continued to be a flagship activity in the year under review. In reaching out to the first year students, the Halls of Residence Librarians focused on commuting students during Semester 1 of the academic year. During the 'Research Rescue' sessions that were held at the Commuting Students' Lounge, students were provided with assistance in referencing, citing, and general research questions.

GRADUATE STUDIES

Thesis Scrutiny and Consultation Support to Graduate Students

The Library continued to have a positive impact on the work of graduate students through its consultation and scrutiny programme. This programme has led to a significant decrease in instances of plagiarism and other technical challenges associated with dissertation development. While the

number of consultations/scrutiny has almost tripled during the year, face-to-face consultations outnumbered that of theses sent directly from the Office of Graduate Studies and Research (OGSR). A total of 105 consultations were done with 60 theses scrutinized.

The Faculty of Science and Technology continues to be the Faculty with the highest throughput rate for graduate theses. Over thirty theses were examined by the Science librarians either in consultation sessions or via scrutiny, and the majority were doctoral theses.

Table 5: Five-year Growth of Theses Scrutinized

Type	Number by Year					
	2014/2015	2013/2014	2012/2013	2011/2012	2010/2011	2009/2010
Masters	103	22	28	43	41	43
PhD	62	40	55	49	53	49
Total	165	62	83	92	94	92

Theses Writing Workshops

The MILU Librarian participated in the Office of Graduate Studies and Research – MPhil/PhD Thesis Writing Seminars by delivering presentations on “The Library’s Role in the Thesis Submission Process for Examination” on May 12, 19 and June 9, 2015. The presentation from the first Thesis Writing Workshop is available for viewing on UWITV @ <https://www.youtube.com/watch?v=5UWBdl-ULj0>

The important role of the Library in the thesis submission process was underscored with the Coordinator of the Mona Information Literacy Unit presenting to faculty at a Supervisors’ Development Course in November 2014 and May 2015.

Research Guides

Liaison Librarians continued the preparation of Research Guides for various subject areas, using the content management programme, *LibGuides*. The guides bring together information resources in specific disciplines to help users in their search. Students also have access to the guides prepared by the librarians at the Alma Jordon Library at the St Augustine Campus and vice versa. All guides can be accessed at <http://libguides.uwi.edu/>.

Research Days – February 9–11, 2015

The theme for 2015 was *Innovating for Development through Science, Creativity, Production and Governance*. Researchers at the Mona Campus of The University of the West Indies (UWI) demonstrated how key innovations resulting from their work continue to contribute to regional development.

The Library's role within this context was captured in a poster that projected the library as the information hub, research support and catalyst for research and innovation through four broad areas; namely, **collection and tools** (electronic resources and databases); **physical space**, **instruction** (information literacy sessions and UWILinC training) and **consultation** (thesis scrutiny). From these facilities and services which the Library provided, came output and innovation from all five Faculties.

The Research Days Exhibition Team consisted of Karlene Robinson (Coordinator), Tanya Manassi, Jessica Lewis, Rochelle Davis, Damien Cox and Dennis Samuels. This team was responsible for the design of the Main Library's poster as well as planning and execution of the exhibition at the booth.

INCOME GENERATION

On-going services and initiatives at the Mona Library continued to generate income for the work of the Library and by extension, the Campus. These include the Bindery and Preservation Unit, the

Multifunctional Room, as well as the Reprographics Services Unit (RESU) in the Main Library, with Branch Libraries playing a significant role in generating income through printing and photocopying fees, room rentals, and fines for late returns.

The work of the Bindery and Preservation Unit saw income of J\$497,000 generated during the period under review, bringing the total Bindery Fund to J\$7.6 M. There is the recognition, however, that the economic challenges of the Campus may have hampered preservation work and so inhibited a greater income, as there was an inability to repair important equipment and to purchase needed material. A proposal by the Campus Principal towards the development of a Business Plan for the Bindery is being explored.

Rental of the Multifunctional Room and attendant equipment realized an income of J\$872,700.00 during the academic year.

The unique collections of the Mona Library continued to be of immense academic value to researchers worldwide. Approximately J\$120,000.00 in user fees were realized from both international and local visitors for the 2014/2015 period.

Recommendation from the Library to the Mona Senior Management Team for application of outstanding library fines and materials to be added to the students' accounts, was accepted and approved by Mona F&GPC. This will result in added income for the Campus.

In an environment of increasing journal subscription costs globally, the Library continued, in collaboration with faculty from various departments, a process of aggressive cancellation of low-use print journal titles which resulted in an eventual saving of US\$5,720 for the review period.

OUTREACH

The Library participated in varied outreach initiatives at the national and regional levels including the following:

- **Health Information Literacy Training to Educational Institutions**

The Library continued to receive requests from schools and other

institutions for training in Information Literacy. During the period under review the Library provided training on *Academic Writing and Reference* to participants of the Psychiatric Nursing and Nursing Administration Programme of the In-service Education Unit at the Ministry of Health. Information Literacy training was also provided for students of the Brown's Town Community College School of Nursing in September 2014.

- **Denbigh Agricultural Show**

The Library provided support to the Mona Campus' display at the Denbigh Agricultural Show from August 4–6, 2014. The University showcased its work under the theme: *The UWI: Solutions for Climate Change and Food Security*. The Library displayed books and brochures on food security and climate change, as well as posters marketing the Library.

- **Teachers' Colleges**

A preliminary meeting towards possible collaborative initiatives was held on September 24, 2014 with Mona librarians and librarians from eight teachers colleges across Jamaica which offer B.Ed programmes that now fall under UWI. Although students from the teachers' colleges do not have UWI Library access under this agreement, the "Jamaica Committee" established by the Vice Chancellor, has been mandated to explore further possible collaboration.

- **Read-Aloud Sessions to Neighbouring Primary Schools**

Mona Librarians initiated the development of, and participated in, Read Aloud sessions to students at New Providence and Mona Heights Primary Schools on April 30 and May 1, 2015. These sessions were well received by the schools.

- **Professional outreach activities by Mona Librarians**

Mona Librarians continued their involvement in professional activities nationally, thereby establishing the leading role of UWI

In March 2015, Ms Sandra Stubbs, Librarian-in-charge of the UWI Mona – WJC Library, was a panellist at the Meeting of the Finance

Managers of the American Association of University Presses held in Montego Bay. The panel entitled: “Librarians Speak . . . About Books and Journals” was organised by International Sales and Special Markets of Project MUSE, and Johns Hopkins University Press, and involved discussions about university presses, books and journals, online book/journal collections, and aggregations, as well as collaboration between libraries and university presses.

Ms Cherry-Ann Smart and Ms Karen Tyrell conducted a workshop for the Library and Information Association of Jamaica (LIAJA) Schools Section entitled “Diversifying Library Collections through Policy Creation and Implementation: Creating a Collection Development Policy” in June 2015.

Ms Rosemarie Runcie, Head of the Cataloguing Section, facilitated two RDA workshops on behalf of the Library and Information Association of Jamaica (LIAJA), training librarians from across Jamaica in the application of international Resource Description and Access standard.

- **Mould Abatement Support to the Campus by the Bindery and Preservation Unit**

Staff from the Bindery and Preservation Unit provided expertise in the mould abatement exercise at the Sir Alister McIntyre Building, Mona School of Business and Management, between June and July 2015. The Team utilized specialized equipment from the Bindery to clean documents, books and staff equipment.

- **Support to External Users of the Library**

The Library welcomed visits from schools, colleges, universities and the general public throughout the year. More than 120 researchers from countries including the USA, United Kingdom, Greece, Australia, Japan, France, Germany, Ireland, Canada, as well as the Caribbean region were granted access to the Collection.

The Library also facilitated an influx of students from High Schools across Jamaica utilizing its resources to complete School Based Assessment Projects for CSEC Examinations. Students from 10 schools were accommodated during the year.

Unique to this academic year, was the visit of a group of approximately 40 principals from schools across the Island who toured the library in May as part of The Mona Principal's Outreach to high schools.

- **Field Work/Internship Placements**

Fieldwork and Internship placements were provided for students from the Mico University College, the Excelsior Community College, Department of Library and Information Studies, and CARIMAC.

- **Community Service Programme**

Under the supervision of Mr David Brown, Chief Binder, two students from Papine High School and Jamaica College undertook 20 hours of community service.

- **Care to Share Outreach to Neighbouring Basic Schools**

The Care to Share Team, consisting of five staff members reached out to the Mona Commons Basic School and the Escarpment Road Basic School during the year with donations of school supplies which were provided by Library staff.



Ms Calarine Smith, Care to Share team member, interacting with teacher and students from Escarpment Road Basic School.

- **Disaster Preparedness Training for Cave Hill Library Staff**

Two members of staff from the Sydney Martin Library, Cave Hill Campus, Mr Carlyle Best, Head of Special Collections, and Mr Randy Batson, Library Assistant, were on attachment to the Mona Library from May 18–22, 2015. Messrs Best and Batson worked with Mr Dunstan Newman, Preservation and Conservation Librarian, and the Conservation and Preservation Team to develop a disaster plan for the Sydney Martin Library.

Exhibitions

The Library mounted several exhibitions during the period under review:

- The Vice Chancellor’s Award for Excellence. This major exhibition highlighted the achievements of the awardees and included an audio visual component which was streamed on Mona TV.
- The Mona Library partnered with the National Library of Jamaica to mount a display at the Pavilion of the Western Jamaica Campus to complement the launch of a book by Olive Senior entitled “Dying to Better Themselves: West Indians and the Building of the Panama Canal.
- “Outstanding Men in Science”. This exhibition featured UWI lecturers who had done groundbreaking work in the field of science and technology.
- “The Mona School of Engineering”. This exhibition captured the entire programme of the School and examined jobs and careers in the field.
- “The UWI Women in STEM” featured the work of over twenty women scientists (professors and doctors) in the Faculty of Science & Technology, UWI Mona, and also brought attention to the work of women scientists in the world.
- “Edward Seaga: Statesman, Political Leader and Cultural Guardian” was mounted at the Main Library to showcase some of the varied types of items contained in the Edward Seaga Collection. There was

also a specially curated display of items from Mr Seaga's personal collection of artifacts.

- An exhibition was mounted in the Medical Branch Library on July 27 as the Library's participation in the World Hepatitis Day.
- The history and future development of UWI Mona – Western Jamaica Campus, was the focus of an exhibition mounted in September 2014 at the WJC.
- A small exhibition was mounted in the Medical Branch Library to memorialize two medical students (Danielle Hanson and Mikhail Campbell) who died tragically on November 29, 2014.

STAFF DEVELOPMENT

Initiatives Aimed at Developing Staff Competency

The Library continued its staff development initiatives aimed primarily at enhancing staff competency in specific areas by facilitating their participation in a wide range of training courses, workshops and seminars. During the year deliberate efforts were made to address competencies at all staff levels in the Library. Staff therefore received training in areas such as supervisory management, information literacy, digital preservation, legal information resources, shelving, as well as techniques for teaching with 21st century technologies. Some of these training sessions were conducted by the Human Resource Management Division and the Campus Bursary, while others saw delivery by library staff with specialist knowledge. Specialized sessions for library staff were also facilitated by EBSCO.

Of note were the following:

- Librarian-in-charge of the Law Branch, Myrna Douglas, with assistance from Rochelle Davis, Law Librarian, developed and delivered two training sessions to paraprofessional staff and Field Work students on "Identifying and Understanding Bibliographic Data from Legal Information Resources" and "Understanding Data Entry in the Procite Software".

- Randia Shaw, Amainia Walters and Shomar Beckford attended the HEART Trust/NTA Data Operations Level I training programme on August 14, 2014.
- Jessica Lewis attended the Leadership Development Sessions under the theme “Leadership Coefficient”. The series started on September 23, 2014.
- Beverly Burte, Senior Library Assistant, attended the workshop entitled “Teaching with 21st Century Technology” on January 12 and 13, 2015 at the Mona School of Business and Management Training Room. The workshop was facilitated by The Centre for Excellence in Teaching and Learning, UWI Mona.
- The following staff members attended the Sanitation Practices Workshop at the Human Resource Management Division’s Conference Room in March 2015: Shomar Beckford, Veronica Carwin, Joan Grant, Icilda Lewis, Maxine Pusey, and Gloria Webster.
- Leadership Development Workshop Series 2015 were attended by David Brown and Yolanda Tugwell. The series started on March 11, 2015.
- Supervisors, including ATS staff, were updated on the Online Assessment Software of the Campus at a workshop held on March 30, 2015. In attendance were Myrna Douglas, Jessica Lewis, Janet McCallum, Pauline Nicholas, Tereza Richards, Karlene Robinson, Frances Salmon, Sandra Stubbs, Walter Gordon, Cedric Palmer and Sonia Stewart. The facilitators were Mr Leighton Chambers, Information System Manager and Mr Steven Stanley, Senior Human Resource Assistant, Organisational Development & Employment Services (ODES).
- Clerical assistants and librarians attended an EBSCO session in April 2015 aimed at updating library staff on new and enhanced products from EBSCO, one of the leading database and e-resource providers to the Library.
- Cedric Palmer offered intense training in shelving techniques to all Cleaners and Library Attendants on November 24, 2014.

- Karlene Nelson, Special Collections Librarian, participated in a Digital Preservation workshop, jointly hosted by the Campus Libraries, St. Augustine and the National Archives of Trinidad and Tobago, March 2–6, 2015, at UWI, St. Augustine Campus.
- Members of the ATS staff: Audrey White, Marcia Dunkley, Ricardo Jackson, and Mervin Brown-Housen, attended Computer Literacy 101 Workshops in April and June 2015 offered by the Human Resource Management Division.
- In July 2015, three librarians, Jessica Lewis, Faith McKoy-Johnson, and Karlene Nelson, participated in the *Research Methods Workshop for Academics* sponsored by Mona School for Graduate Studies and Research, Mona Office of Research and Innovation, and Open Campus.
- Teaching librarians participated in a “Train the Trainers” workshop for teaching librarians at the Mona Library on July 10, 2015, conducted by the Mona Information Literacy Unit in collaboration with the Centre for Excellence in Teaching and Learning (CELT). The workshop was aimed at developing staff classroom/student engagement techniques and providing an overview of the new Association of College and Research Libraries Information Literacy Framework.
- Myrna Douglas, Arthur McBean, Sonia Stewart, Mervin Brown-Housen, and Pillin Slater attended the workshop, “Creating the Optimal Work-Life Balance” 2015.

PAPERS PRESENTED AT CONFERENCES/SEMINARS

Maureen Kerr-Campbell and Frances Salmon

- “Capacity Building through a Continuing Education Programme: the Case of The University of the West Indies Mona Library.” XLV Conference of the Association of Caribbean University, Research and Institutional Libraries (ACURIL), Suriname. June 7–11, 2015.

Paulette Kerr

- “Global Research and Initiatives in Media and Information Literacy and Intercultural Dialogue at the University of the West Indies.” Presented at the MILID Week Conference. Beijing, China Sept 26–29, 2014.
- Caribbean MIL Initiatives’. Presented at the Global MIL Week Conference and NAMLE Conference. Philadelphia. June 24–27, 2015.

Jessica Lewis

- “Sense and Sensibility”: Self-knowledge, Identity and the National Library of Jamaica.” Two of a Mind: Reflections on the Contributions of Professors Rex Nettleford, OM, FIJ, OCC and Barry Chevannes, OJ, FRAI. Institute of Jamaica. November 1, 2014.

Tanya Manassi, Beverley P Lashley and Karlene Nelson

- “Breaking the chasm between policy and practice: Retooling practitioners to effectively address Digital Rights Management issues presently being faced at the University of the West Indies Mona Library.” XLV Conference of the Association of Caribbean University, Research and Institutional Libraries (ACURIL), Suriname. June 7–11, 2015.

Karlene Nelson and Tanya Manassi

- “Promoting cultural Literacy in Jamaica: Libraries and other cultural agencies moving towards an integrated working partnership.” Nettleford/Chevannes Symposium, Institute of Jamaica. October 31–November 1, 2014.

Melva Armstrong, Dunstan Newman and Carol Bent-Wright

- “The Economic and Social Resilience of Small Informal Family Enterprises (SIFEs): A phenomenological study of food vendors on a university campus”. The UWI, Mona Campus, Department of Sociology, Psychology and Social Work. The Human Resources Management Development Graduate Programmes 20th Anniversary

Conference – Transforming the profile of Caribbean HRD: Building Global Organisation Locally. The University of the West Indies, Mona. May 27–29, 2015.

Cherry-Ann Smart

- “Preserving Cultural Products: Libraries, Context, and Technology in the English-speaking Caribbean”. Third Symposium in the Alphonsus ‘Arrow’ Cassell Memorial Lecture Series, Arts and the Environment: Implications for the Creative and Cultural Industries in the Caribbean, Montserrat Cultural Centre, November 13, 2014.

Cherry-Ann Smart and Dunstan Newman

- “Born Fe Dead: Preservation and Conservation of Born Digital Cultural Heritage”. Archaeological Society of Jamaica 13th Symposium, The University of the West Indies, Mona. April 8–9, 2015.

POSTER PRESENTATIONS

Olivine Thomas, Stanford Moore and Dunstan Newman

- “Organisational Change Determinants: Moderators of Successful tacit Knowledge Transfer”. Department of Sociology, Psychology and Social Work. UWI, Mona Campus Research Day January 2015.

PUBLICATIONS

Refereed Journal Articles

Sasekea Harris

- “Extended Opening Practices in Jamaican University Libraries”. *LIAJA Journal*, Number 1 (2014): 35–59.

Jessica Lewis

- “Book review of *The Cybrarians Web: An A–Z Guide to 101 Free Web 2.0 Tools and Other Resources* by Cheryl Peltier – Davis”. *LIAJA Journal* 1 (2014): 60.

Dunstan Newman and Nadine Newman

- “Are Disaster and Emergency Plans Truly Complete?” *Library Leadership & Management* 29.3: (2015).

Pauline Nicholas, Jerdaine Sterling, Rochelle Davis, Jessica C. Lewis, Rosemarie Runcie, Faith McKoy-Johnson and Karen Tyrell

- “Bringing the library to you!” The Halls of Residence Librarian Program at The University of the West Indies, Mona Library. *New Library World*, 116, Iss. 5/6, (2015): 316–335.

Karlene P Robinson, Rosemarie Runcie, Tanya Marie Manassi, and Faith McKoy-Johnson

- “Establishing a Competencies Framework for a Caribbean Academic Library.” *Library Management* 36, no. 1/2 (2015): 23–39. <http://dx.doi.org/10.1108/LM-10-2014-0123>

Non-refereed Articles

Angela deFreitas, and Jessica C. Lewis

- “The Modern-Day Librarian.” *The Gleaner (Youth Link Magazine)* 25 September 2014. p. 25.

Maureen Kerr-Campbell

- “Reflections on IFLA2014, Lyon France. Report on Attendance”. *Librations – Newsletter*. Issue 2, (February 2015): 4–5. Web.

Pauline Nicholas and Jerdaine Sterling

- “Collaborative Virtual Reference Service: Should Jamaican Libraries be in a National Consortium?” *LIAJA Bulletin* 1(2014):1–23 EBSCO.

PUBLIC SERVICE

Paulette Kerr

- Member, Standing Committee and Paper Reviewer European Conference on Information Literacy (ECIL)
- Member, Board of Directors, National Forum on Information Literacy (USA)
- Chair and UWI Representative on the UNESCO UNITWIN MILID Group
- Member, Association of Library and Information Science Education (ALISE)
- Co-Chair Work-in-Progress Poster Showcase ALISE Conference
- Member, Library and Information Association of Jamaica

Sasekea Harris

- Editor and Reviewer: *LIAJA Journal*, Number 1
- Reviewer: *International Journal of Library and Information Science*

Beverley Lashley

- Judge, 2nd Annual Rita Marley Foundation (Jamaica) Essay Competition

Karlene Robinson

- Chief Examiner for Principles of Business, Caribbean Examination Council

Frances Salmon

- Member, Editorial Committee, *LIAJA Journal*

Cherry Ann Smart

- Board member/WIGUT representative, Jamaican Copyright Organisation (JAMCOPY)
- Secretary, Jamaica Reading Association
- Member, Book Industry Association of Jamaica

THE LIBRARY

- Member, Library and Information Association of Jamaica
- Member, Mixed Method Information and Research Association
- Member, Association for Information Science and Technology (ASIST)
- Member, International Literacy Association
- Friend of the Kingston St. Andrew Parish Library

Yolanda Tugwell

- Member, Library and Information Association of Jamaica serving on the Academic Section Committee (2015–).

HONOURS AND AWARDS

- Ms. Sandra Stubbs received a *Pioneer Award* for “Pioneering role in the establishment and development of the Western Jamaica Campus”.